

Reaching Home: Canada's Homelessness Strategy
Community Homelessness Report

District of Nipissing, Ontario
2021-2022

TEMPLATE FOR COMMUNITIES

SECTION 1: COMMUNITY CONTEXT

Overview

- 1.1 Highlight any efforts and/or issues related to the work that your community has done to **prevent and/or reduce homelessness and increase access to safe, adequate housing** over the last year.

The community partners of the District of Nipissing have developed and implemented a coordinated access service system that has allowed for collaborative efforts to prevent and reduce homelessness including using Case Conferencing methods to showcase specific client scenarios to collectively determine the best course of action to assist them in reaching their housing goals. In addition to this, the Community Advisory Board has updated the Reaching Home Community Plan to ensure that project and sub-project efforts aligned with the updated goals of Reaching Home, including a coordinated access service system, the use of HIFIS 4.0 and the development of a By-Name List. These efforts include using data collected through the use of HIFIS 4.0 and the BNL to advocate for necessary resources to overcome barriers faced by Nipissing's homeless population. This data will also allow community partners to express the need for safe and affordable housing options across the District.

- 1.2 What impact has COVID-19 had on your community's progress with the **implementation of Coordinated Access and a Homelessness Management Information System (HMIS)** and the **transition to an outcomes-based approach** over the last year?

The pandemic has certainly played a role on Nipissing's progress with the implementation of Coordinated Access Nipissing (CAN) and HIFIS 4.0. Challenges faced as a result of COVID-19 include short staffing, limited resources, community partner capacities, and resorting to virtual means of communication and training. Due to implemented pandemic protocols, community partner agencies have had to reduce the number of staff on site to accommodate these new guidelines. As a result, increased strain has been placed on these staff members reducing their available time and capacities to work on new projects such as Coordinated Access Nipissing. Having to use virtual means of communication for executive-level meetings, staff training and case conferencing has posed some challenges as well. The inability to train staff in-person presented challenges to keeping the audience attentive and captive. It was very difficult to ensure that each staff member attending the training sessions was absorbing the training material.

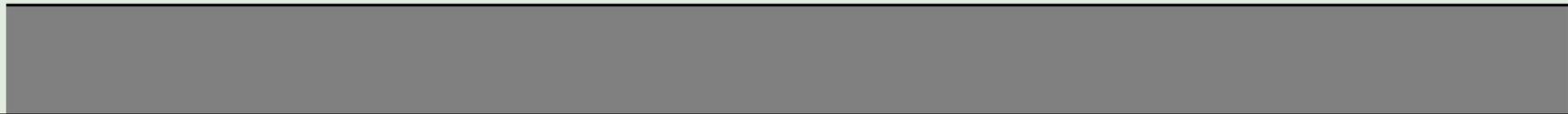
Collaboration between Indigenous and Non-Indigenous Partners

1.3	<p>a) Specific to the implementation of Coordinated Access and an HMIS, has there been collaboration between the Designated Community (DC) Community Entity (CE) and local Indigenous organizations?</p>	Yes
	<p>b) Describe how this collaboration was done and how it affected the implementation of Coordinated Access and/or the HMIS. How will it be strengthened in the future?</p>	
<p>The District's coordinated access service system - Coordinated Access Nipissing (CAN) has sought partnerships with community agencies to ensure a collaborative approach was taken to implementation. Among these partners are the North Bay Indigenous Friendship Centre (NBIFC) and Nipissing First Nation True Self program. These agencies have been involved with all decisions surrounding the development and implementation of CAN, HIFIS 4.0, and the most recent PiT count which provided data for the launch of the District's first operational By-Name List. It is the full intentions of the CE to continue these partnerships with Indigenous agencies to ensure that all housing and homelessness policies and protocols are considerate of Indigenous practices.</p>		
1.4	<p>a) Specific to the implementation of Coordinated Access and an HMIS, has there been collaboration between the DC CE and the Indigenous Homelessness (IH) CE and/or Community Advisory Board (CAB), where applicable?</p>	Not applicable



1.5 a) With respect to the completion of the Community Homelessness Report (CHR), was there collaboration between local Indigenous and non-Indigenous organizations and, where applicable, the IH CE and/or CAB?	Yes
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b) Describe when this collaboration occurred and what parts of the CHR were informed by these efforts.



The Community Homelessness Report (CHR) was completed with the collaboration of the Nipissing District Housing and Homelessness Partnership (NDHHP) - or otherwise know as our Community Advisory Board (CAB). The Community Entity (CE) completed the first draft of the CHR which was then sent to the CAB for review and edits.

1.6 a) Does your community have a separate IH CAB?	No
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Public Access to Results	
1.7	As outlined in the Reaching Home Directives, communities are required to make a summary of the CHR publicly available. How will the public have access to this information? For example, which website will be used to publish the results?
	The Community Homelessness Report (CHR) summary will be publicly available on the Community Entity's website (www.dnssab.ca).
End of Section 1	

SECTION 2: COORDINATED ACCESS AND HOMELESSNESS MANAGEMENT INFORMATION SYSTEM (HMIS) SELF-ASSESSMENT

Governance

2.1	Is there a governance model for Coordinated Access and has a Coordinated Access lead organization(s) been identified?	Yes
2.2	Is there a governance model for your HMIS and has an HMIS lead organization(s) been identified?	Yes
2.3	Do all service providers receiving funding through the Designated Communities or Territorial Homelessness stream participate in Coordinated Access?	Yes

Homelessness Management Information System (HMIS)

2.4	a) Does your community have an HMIS to manage individual-level data and service provider information for Coordinated Access?	Yes
	b) How many service providers in the community are currently using this HMIS?	
	6	
	c) In your community, is Homeless Individuals and Families Information System (HIFIS) the HMIS that is being used?	Yes

2.5	Has either a Data Provision Agreement been signed with Infrastructure Canada (INFC) if your community is currently using HIFIS or a Data Sharing Agreement been signed with INFC if your community is currently using an equivalent HMIS?	Yes
2.6	Do you have a set of local agreements to manage privacy, data sharing and client consent in compliance to municipal, provincial and federal laws?	Yes
2.7	Have you established safeguards to ensure the data collected is secured from unauthorized access?	Yes
Access Points to Service		
2.8	Are access sites available in some form throughout the Designated Communities (DC) geographic area so that the Coordinated Access system serves the entire DC geographic area?	Yes
2.9	Are there processes in place to monitor if there is easy and equitable access to the Coordinated Access system and respond to any emerging issues, as appropriate?	Under development
2.10	Are there processes in place that ensure no one is denied access to service due to perceived housing or service barriers?	Yes
Triage and Assessment		
2.11	Is the triage and assessment process documented in one or more policies/protocols, including an intake protocol for entering people into the Coordinated Access system and/or HMIS when they (re)connect with an access point?	Yes
2.12	Is the same common assessment tool used for all population groups experiencing homelessness (e.g., youth, women fleeing violence, and Indigenous peoples)?	Yes
Coordinated Access Resource Inventory		

<p>2.13 Are all housing resources funded through the Designated Communities or Territorial Homelessness stream identified as part of the Coordinated Access Resource Inventory?</p>	<p>Yes</p>
<p>2.14 For each housing resource in the Coordinated Access Resource Inventory, have eligibility requirements been documented?</p>	<p>Yes</p>
<p>2.15 For each type of housing resource in the Coordinated Access Resource Inventory, have prioritization criteria, and the order in which they will be applied, been documented?</p>	<p>Under development</p>
<p>Vacancy Matching and Referral</p>	
<p>2.16 Is the vacancy matching and referral process documented in one or more policies/protocols, including how vacancies are filled from the Coordinated Access Resource Inventory according to agreed-upon prioritization and referral protocols?</p>	<p>Under development</p>
<p>2.17 Do the vacancy matching and referral policies/protocols specify how individual choice in housing options will be respected (allowing individuals and families to reject a referral without repercussions) and do they include processes specific to dealing with vacancy referral challenges, concerns and/or disagreements (including refusals of referrals)?</p>	<p>Under development</p>
<p>2.18 Are vacancies from the Coordinated Access Resource Inventory filled using the list of people waiting for housing resources who are offer-ready (i.e., the List filtered to a Priority List)?</p>	<p>Under development</p>
<p>Section 2 Summary Tables</p>	
<p>The table below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements for Coordinated Access and an HMIS:</p>	

	Met	Started	Not Yet Started
Total	13	5	0

The table below shows the percentage of minimum requirements completed for each core component:

	Governance	HMIS	Access Points to Service	Triage and Assessment	Coordinated Access Resource Inventory	Vacancy Matching and Referral
Percentage Completed	100%	100%	67%	100%	67%	0%

Section 2 Summary Comment

2.19 Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements? In particular, please include an update about your community's efforts to set-up, sustain and/or improve the Coordinated Access system and use of an HMIS.

Your Summary Comment is an opportunity to provide additional context about your Section 2 Summary Tables results above.

The agencies affiliated with Coordinated Access Nipissing have collaboratively worked to implement the Homeless

Individuals and Families Information System (HIFIS) across the District. Through a series of group meetings and 1:1 sessions, we have been able to design and implement a Coordinated Access Nipissing (CAN) Data Sharing Agreement, followed by the training and implementation of HIFIS 4.0. This group has been able to develop a unique prioritization tool that will be used to triage clients more efficiently to adequate services and supports based on their housing needs. A list of housing and homelessness resources has been developed, and is currently being updated to be more comprehensive of the Nipissing District.

End of Section 2

SECTION 3: OUTCOMES-BASED APPROACH SELF-ASSESSMENT

Step 1. Have a List

Part A) Does the community have a List?

There are four minimum characteristics of a List.

3.1	Is the List contained in a single document or database?	Yes
3.2	Does the List include people who are currently experiencing homelessness?	Yes
3.3	Do people give their consent to be included on the List?	Yes
3.4	Do individuals and families appear only once on the List?	Yes

Part B) Please provide additional information about the List

3.5 Where does data for the List come from?

a) Select all that apply:

- Excel
- HIFIS
- Other HMIS
- Other data source(s)
- Not applicable – Do not have a List yet

b) Please describe the other data source(s):

Referrals from third-party agencies

c) In the future, will data from the community's HMIS (either HIFIS or an existing, equivalent system) be used to get data for the List?

Yes

3.6

Communities need information about people's interaction with the homeless-serving system to be able to calculate inflows into homelessness (re-engagement with the system) and outflows from homelessness (disengagement from the system).

a) Is there a **written policy/protocol** for the List that describes how interaction with the homeless-serving system is documented, including the number of days of inactivity after which people are identified as "inactive"? The policy/protocol should define what it means to be "active" or "inactive" on the List and explain how to document when someone is included on the List for the first time, as well as any changes in "activity" or "inactivity" over time.

Yes

b) Can the community **get data** about when people first interacted with the homeless-serving system and were included on the List? For example, can the community get data for the number of people that were newly identified on the List?

Yes

<p>c) Can the community get data about people experiencing homelessness that became “active” again on the List (re-engaged with the homeless-serving system) and those that became “inactive” (disengaged with the homeless-serving system)? For example, can the community get data for the number of people that were “reactivated” on the List after a period of inactivity?</p>	<p>Yes</p>
<p>3.7 Communities need information about where people are staying or living to be able to calculate inflows into homelessness (where people came from) and outflows from homelessness (where people went). This data is called “housing history”.</p>	
<p>a) Is there a written policy/protocol for the List that describes how housing history is documented? The policy/protocol should define what it means to be “homeless”, “housed” or “transitional” on the List and explain how to document when someone transitions “into homelessness” and “from homelessness” over time.</p>	<p>Yes</p>
<p>b) Can the community get data from the List about people that transitioned “into homelessness” and “from homelessness”? Examples of transitions include a discharge from shelter and move to permanent housing (a transition “from homelessness”) or an eviction from supportive housing to no fixed address (a transition “to homelessness”).</p>	<p>Yes</p>
<p>3.8 a) Can the community get demographic data from the List? Check all that apply:</p>	
<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Indigenous identity (mandatory for Reaching Home) <input checked="" type="checkbox"/> Age <input checked="" type="checkbox"/> Household type (e.g., single or family) <input checked="" type="checkbox"/> Gender identity <input checked="" type="checkbox"/> Veteran status <input type="checkbox"/> Other (please define): 	

Please define other social demographics generated by the List here

b) When **chronic homelessness** is calculated using data from the List, is the Reaching Home definition used? The federal definition of chronic homelessness is 180 days of homelessness over the past year and/or 546 days of homelessness in the past three years.

Yes

Step 2. Keep the List up-to-date so that data is real-time

Part A) Is the List kept up-to-date so that data is real-time?

To meet the minimum characteristic for a real-time List, it must be updated regularly, monthly at minimum.

3.9 Is the List updated on a regular basis, monthly at minimum?

Yes

Part B) Please provide additional information about the List

3.10 To accurately calculate inflows into homelessness and outflows from homelessness, communities need up-to-date information about people’s interaction with the homeless-serving system (activity and inactivity).

a) Is people’s interaction with the homeless-serving system (activity and inactivity) updated regularly on the List?

Yes

b) **Optional CHR question:** How is your community working toward higher quality data for tracking people’s interaction with the system? What strategies are being used to ensure that changes in “active” or “inactive” state are made in a timely way?

The By-Name List (BNL) is currently formulated in a way that automatically produces a warning if a client is approaching 'inactive' status as a result of no contact. This warning lasts for 7 days, after which the client is automatically deemed 'inactive'. This happens instantaneously. A client can be reactivated if they contact a Coordinated Access Nipissing (CAN) agency staff member, or receive a good or service. This information is documented in HIFIS 4.0 immediately, and automatically updates the Unique Identifier List in the database which is then pulled to update the Excel BNL spreadsheet on a weekly basis. Strategies including custom Crystal Reports are being researched to determine if there is a more timely and efficient way to update the list.

3.11 To accurately calculate inflows into and outflows from homelessness, communities need up-to-date information about where people are staying or living (i.e., their housing history).

a) Is housing history updated regularly on the List?

Yes

b) Is there a process in place for keeping chronic homelessness status on the List up-to-date? For example, if someone has been on the List for long enough to meet the threshold of chronic homelessness, is this change in status reflected on the List?

Yes

c) **Optional CHR question:** How is your community working toward higher quality data about people's transitions "into homelessness" and "from homelessness"? What strategies are being used to address incomplete data, so that everyone has sufficient housing history documented on the List?

The District of Nipissing is researching the use of Crystal Reports that allow the HIFIS 4.0 Community Coordinator to pull data regarding client profile completeness to ensure everyone has sufficient housing history documented.

Step 3. Have a comprehensive List

Part A) Does the community assess the List as comprehensive?

A comprehensive List includes all of the individuals and families experiencing homelessness in the community, as much as possible right now.

3.12 a) Which household types does the List include? Select all that apply.

- Single adults
- Unaccompanied youth
- Families

b) Does the List include family members like dependents, or just the head of household?	All family members including dependents
3.13 Does the List include individuals experiencing homelessness who identify as Indigenous?	Yes
3.14 Does the List include more than just people experiencing chronic homelessness?	Yes – includes more than chronic
3.15 a) Does the List include all of the individuals and families staying in all of the emergency shelters (e.g., emergency shelters, hostels, and hotel/motel stays paid for by a service provider)?	Under development
b) Does the List include individuals and families staying in domestic violence shelters?	Under development
3.16 Does the List include all of the individuals and families served through outreach at all locations (hotspots) where people are living unsheltered (i.e., staying in places not meant for human habitation)?	Yes
3.17 Does the List include individuals and families who are experiencing hidden homelessness, to the best of your knowledge?	Yes
3.18 Does the List include individuals and families staying in transitional housing?	Yes
3.19 Does the List include individuals staying in public institutions who do not have a fixed address (e.g., jail or hospital)?	Under development
3.20 The “CHR Community-Level Data Comparisons” worksheet was developed to help communities self-assess the comprehensiveness of their List. CHR question 3.20 is an optional follow-up question for communities that have completed the worksheet.	

Optional CHR question: How does data from the List compare to other community-level data sources that are considered reliable? For example, if data is available for similar time periods, how do the numbers and/or proportions of people staying in shelters or living unsheltered compare across data sources?

Since Coordinated Access Nipissing (CAN) is still in the process of being fully implemented, some affiliated agencies are still aligning their internal processes and training their staff to use HIFIS 4.0. Due to this, some clients may be identified in agency client bases, but have yet to be added to HIFIS 4.0 and the By-Name List as a result. Once all CAN partner agencies have aligned their internal processes and are actively using HIFIS 4.0 on a daily basis, the disparities will cease to exist.

3.21 Consider your answers to Questions 3.12 to 3.19 (and 3.20, if applicable). In your opinion, does your List include all of the individuals and families experiencing homelessness in your community, as much as possible right now?

No

Part B) Please provide additional information about the List

3.22 a) Does the community have a document that identifies and describes all of the service providers that help people experiencing homelessness with their housing challenges?

Yes

b) In this document, how many providers help to keep the List up-to-date in some way? For example, they may refer people to an access point where they can be added to the List or update the List directly in the HMIS.

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c) How many of the providers identified in 3.22(b) above are funded through the Designated Communities or Territorial Homelessness stream?

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Step 4: Report homelessness-specific outcomes using data from the List

Section 3 Summary Table	
<p>The table below provides a summary of the work your community has done so far to transition to an outcomes-based approach under Reaching Home.</p>	

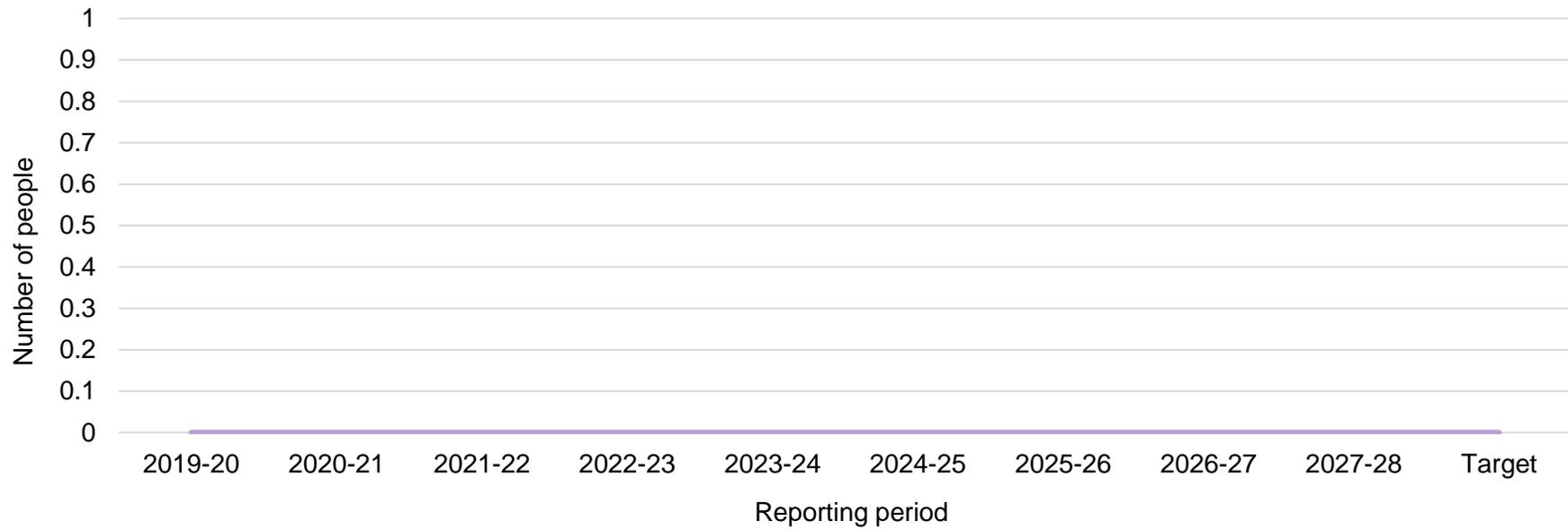
Step 1: Has a List	Step 2: Has a real-time List	Step 3: Has a comprehensive List	Step 4:	
			Can report annual outcome data (mandatory)	Can report monthly outcome data (optional)
Yes	Yes	Not yet	Not yet	Yes

Section 3 Summary Comment	
3.27	<p>Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community’s work to transition to an outcomes-based approach under Reaching Home? In particular, please include updates about the following:</p> <ul style="list-style-type: none"> • efforts to set-up, maintain and/or improve the List over the last year; • plans to set-up, maintain and/or improve the List over the next year; and • examples of how data from the List was used over the last year (e.g., for service planning at the individual level or for strategic planning at the community level). <p>Your Summary Comment is an opportunity to provide additional context about your Summary Table results.</p>

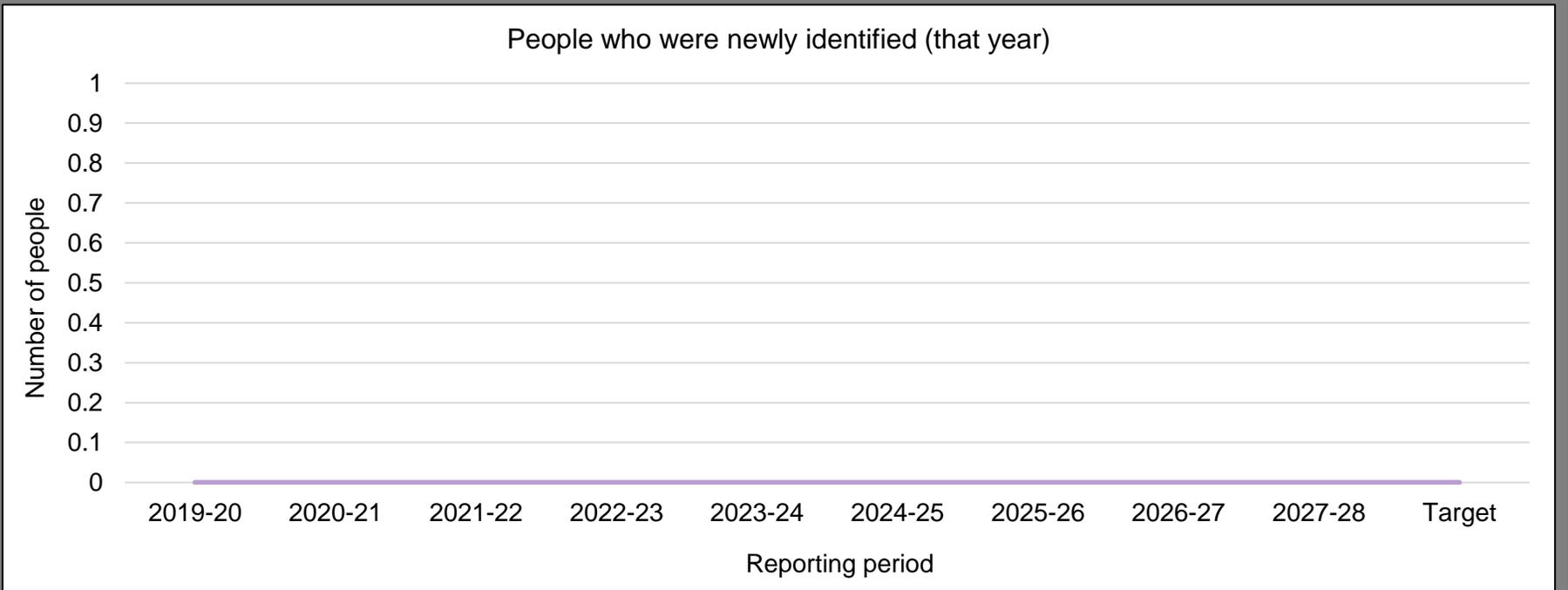
The District of Nipissing's first operational By-Name List (BNL) was created from our 2021 Point-in-Time (PiT) count in October. This PiT count was planned and conducted by the District's community partner agencies that frequently provide housing and homelessness services and supports to at-risk or homeless individuals and families. This event successfully added 167 individuals to the BNL. Since that time, the community partner agencies have collaboratively designed and implemented a new coordinated access service system called 'Coordinated Access Nipissing (CAN)'. This service system allows CAN agencies to use the BNL and HIFIS 4.0 to match eligible clients to appropriate services and supports in a streamlined way that was previously not available. Each week, front-line staff hold Case Conferencing meetings to focus on individual client scenarios and collectively decide how to best assist them in reaching their housing goals. At the same time, client profiles are continuously being added and updated to the HIFIS 4.0 database which allows the BNL Coordinator to update the Excel version of the BNL.

End of Section 3

People who experienced homelessness for at least one day (that year)

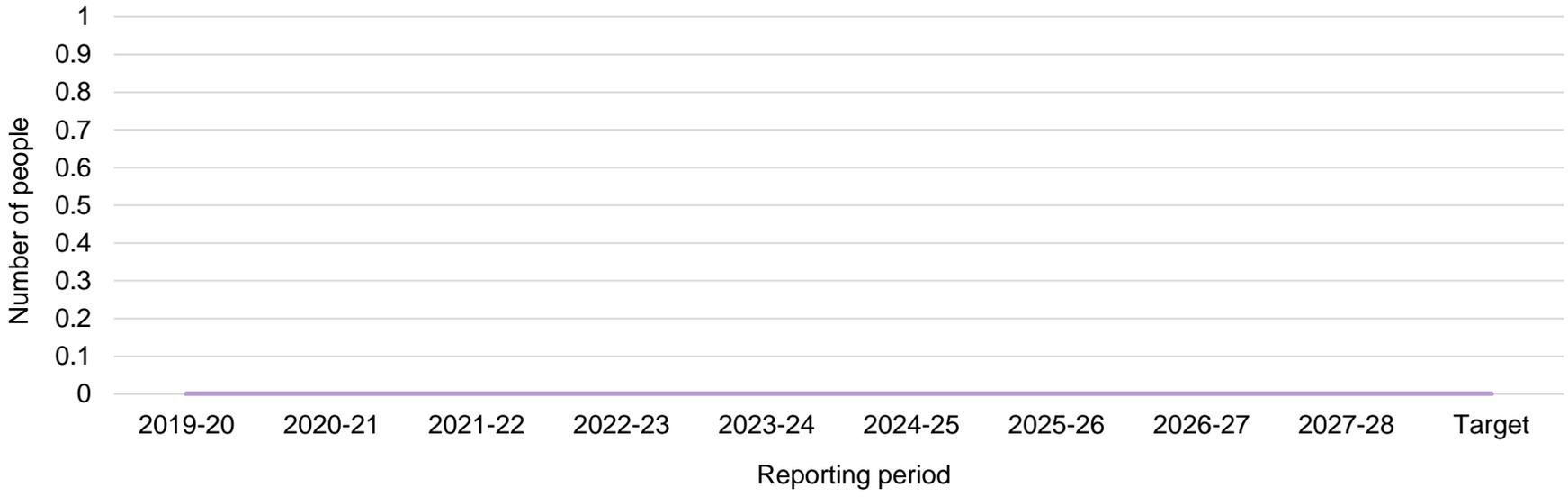


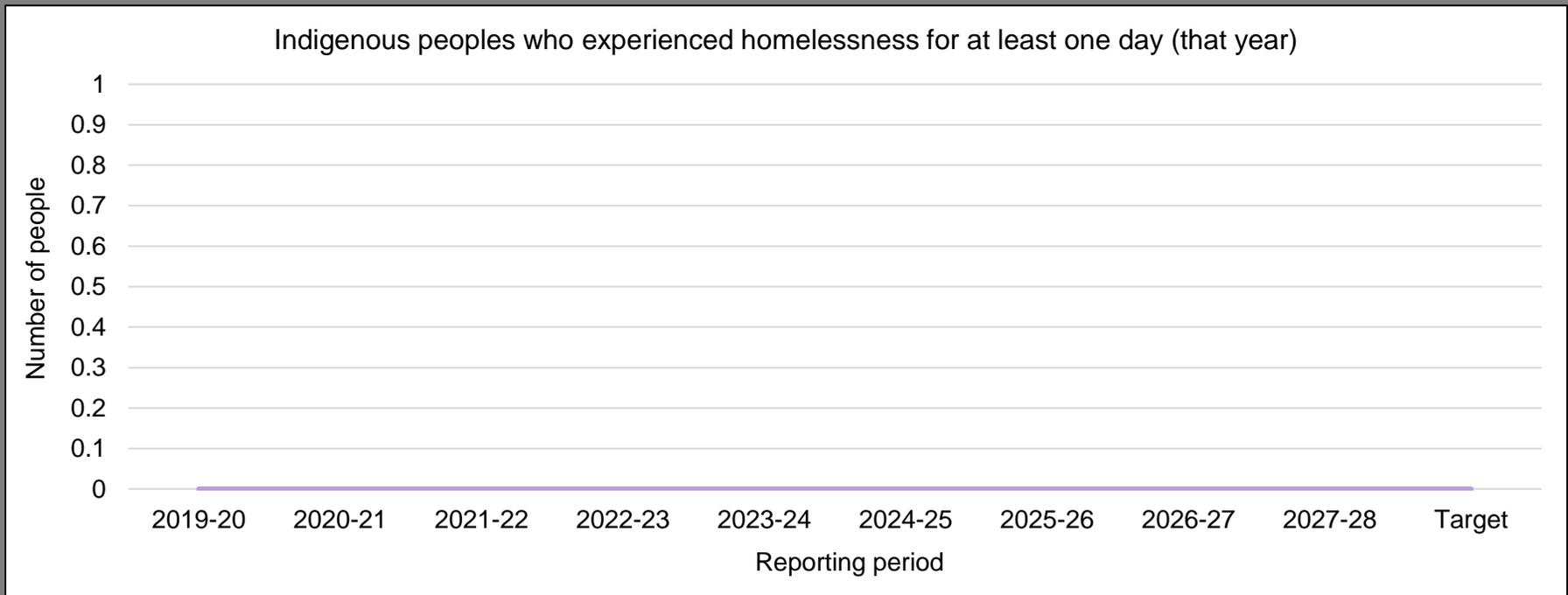
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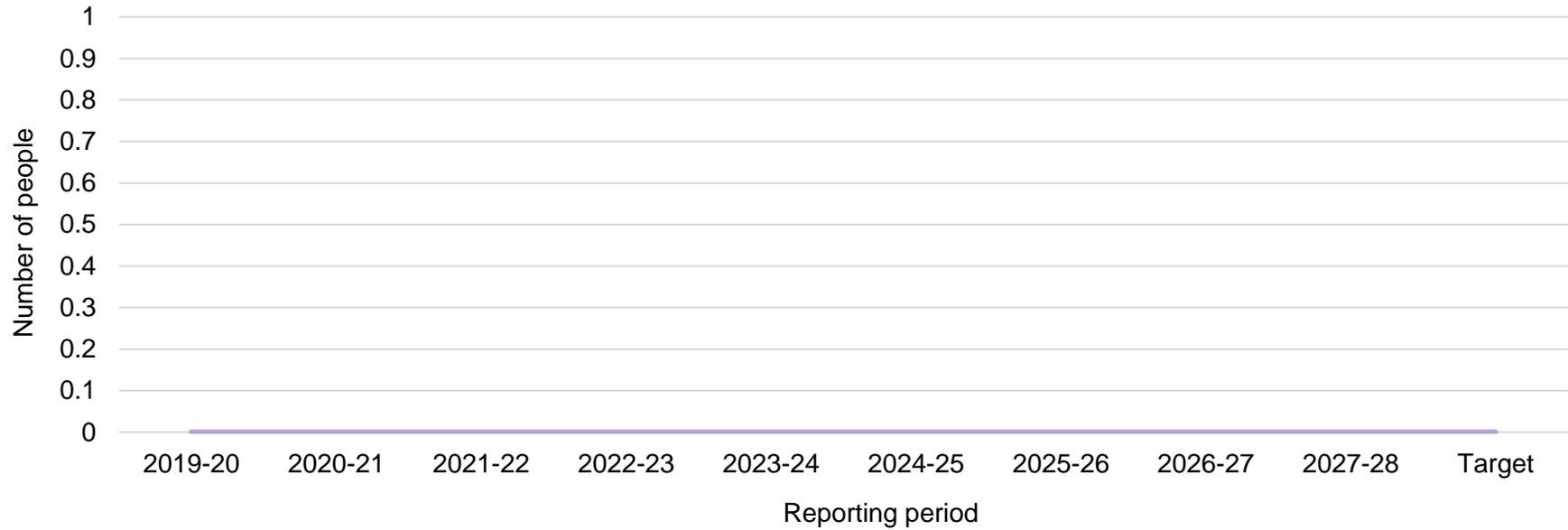
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Returns to homelessness (that year)



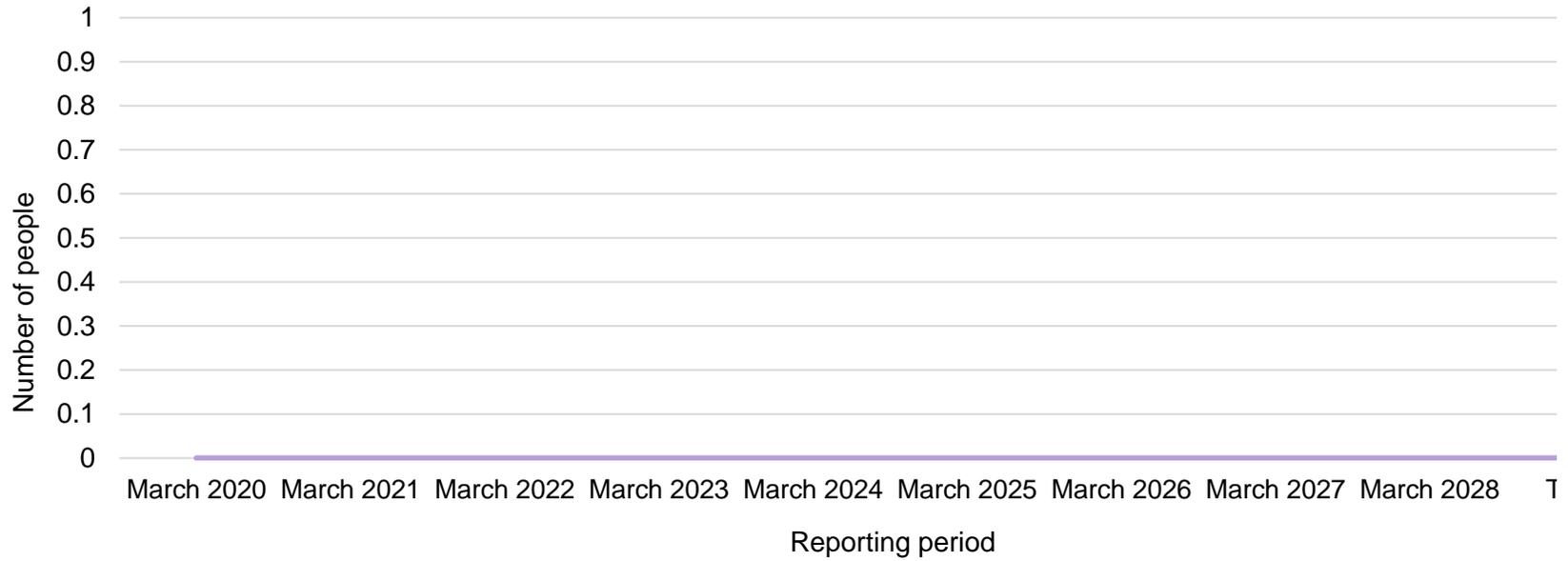


People who experienced chronic homelessness for at least one day (that year)

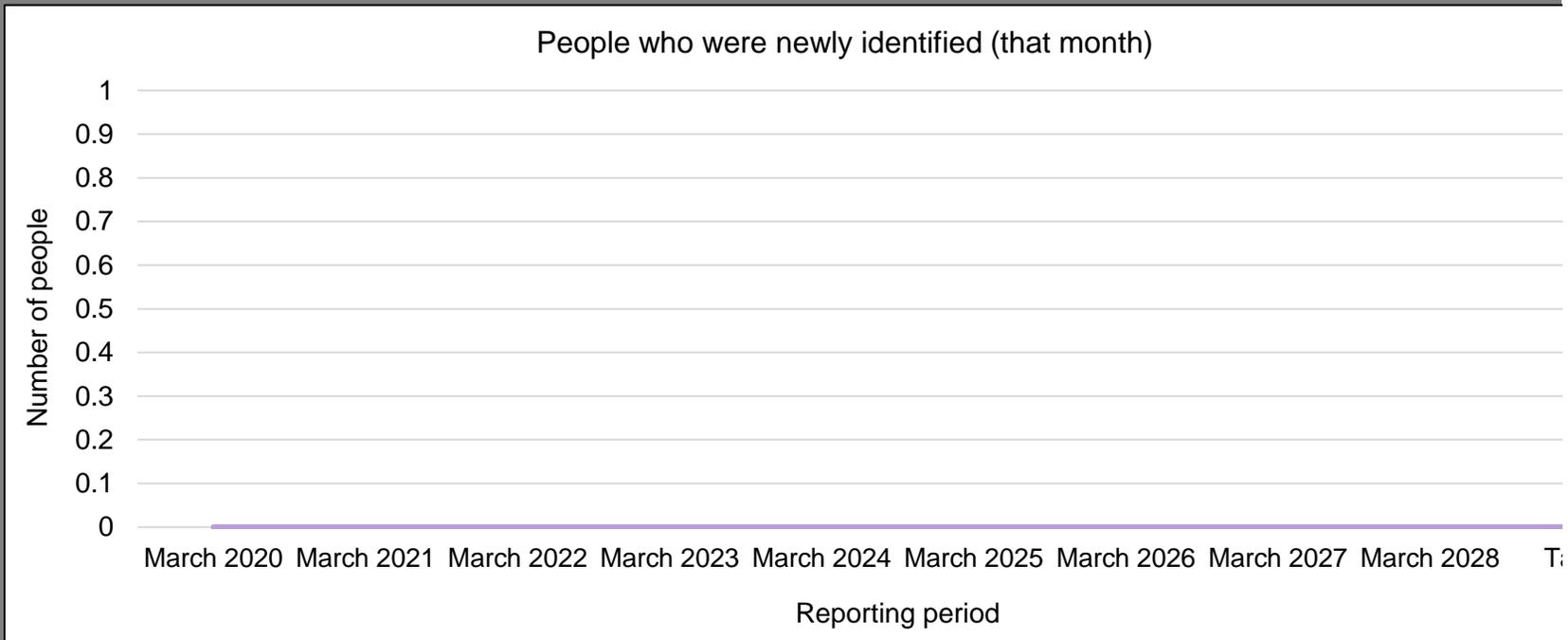


End of Section 4

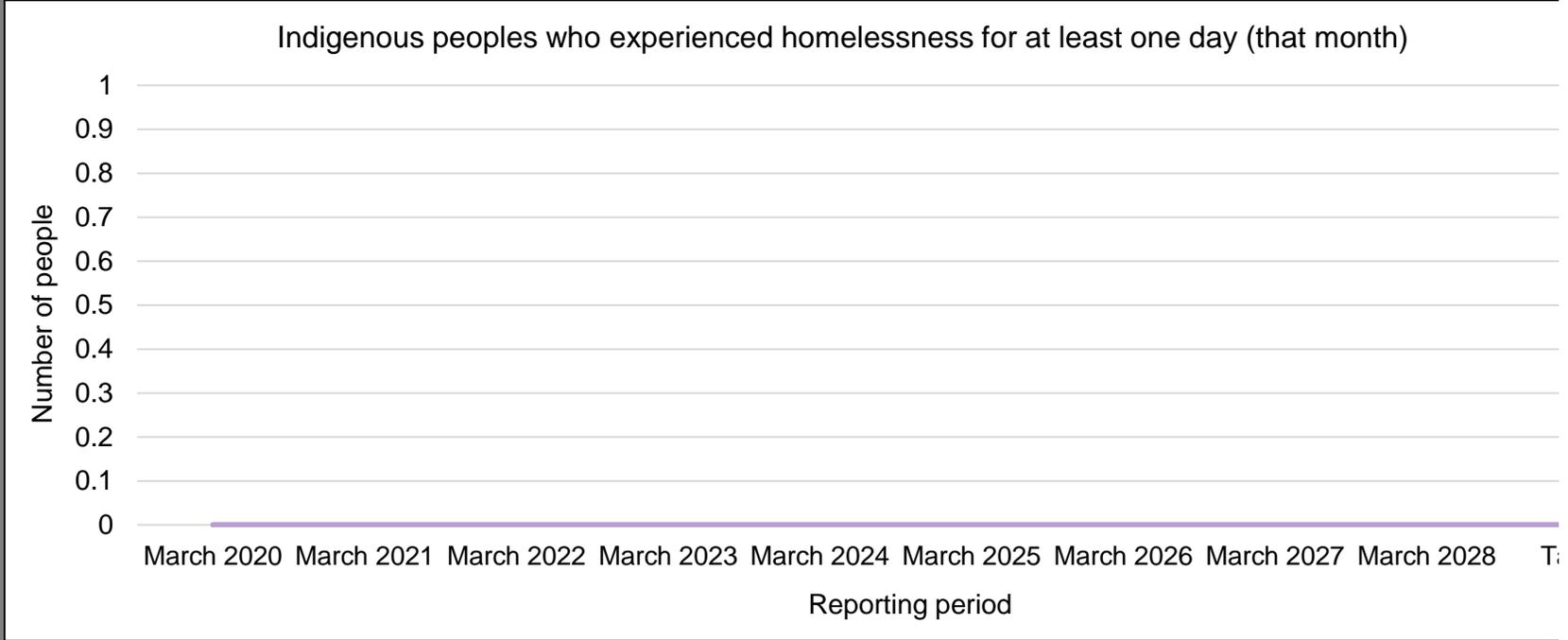
People who experienced homelessness for at least one day (that month)



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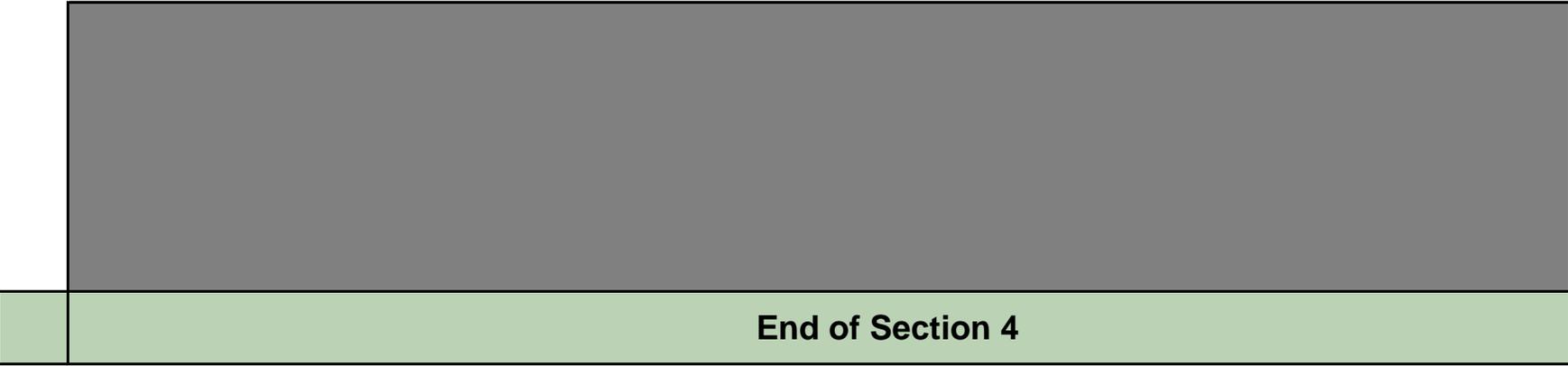


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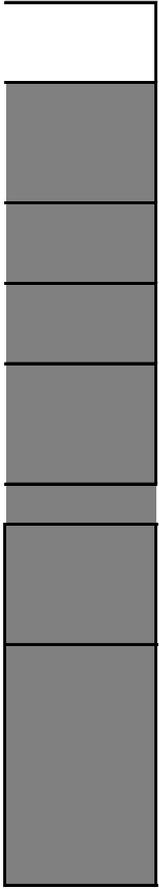


People who experienced chronic homelessness for at least one day (that month)





End of Section 4

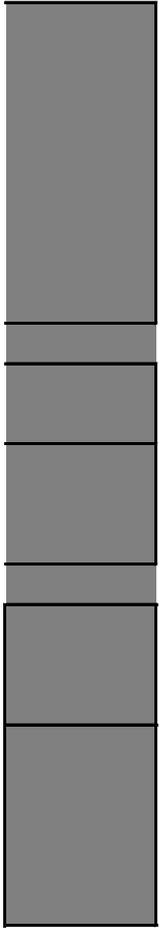


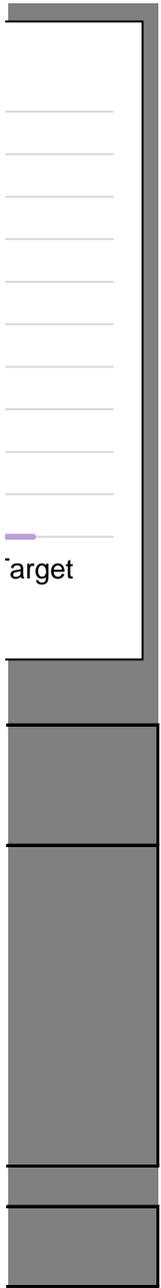


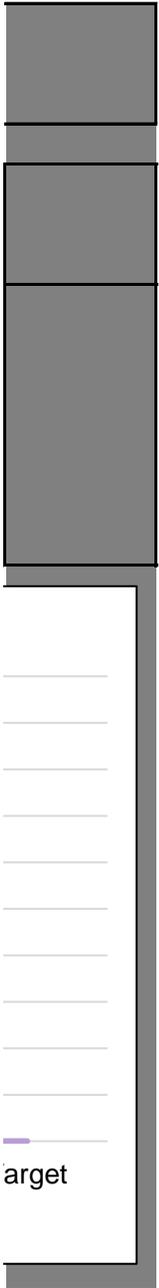
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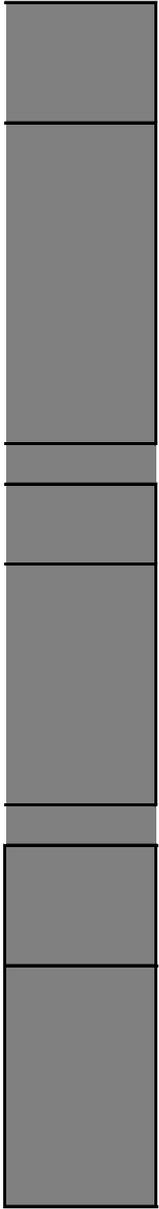
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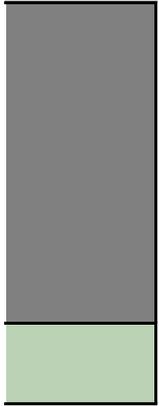


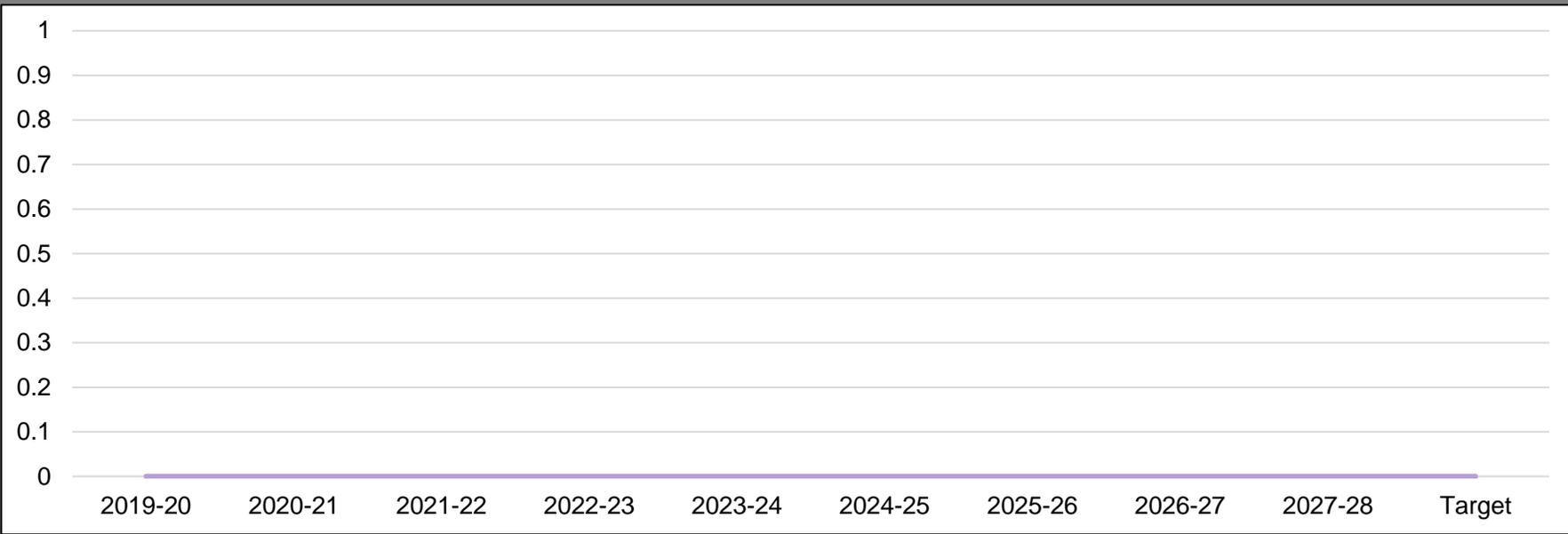
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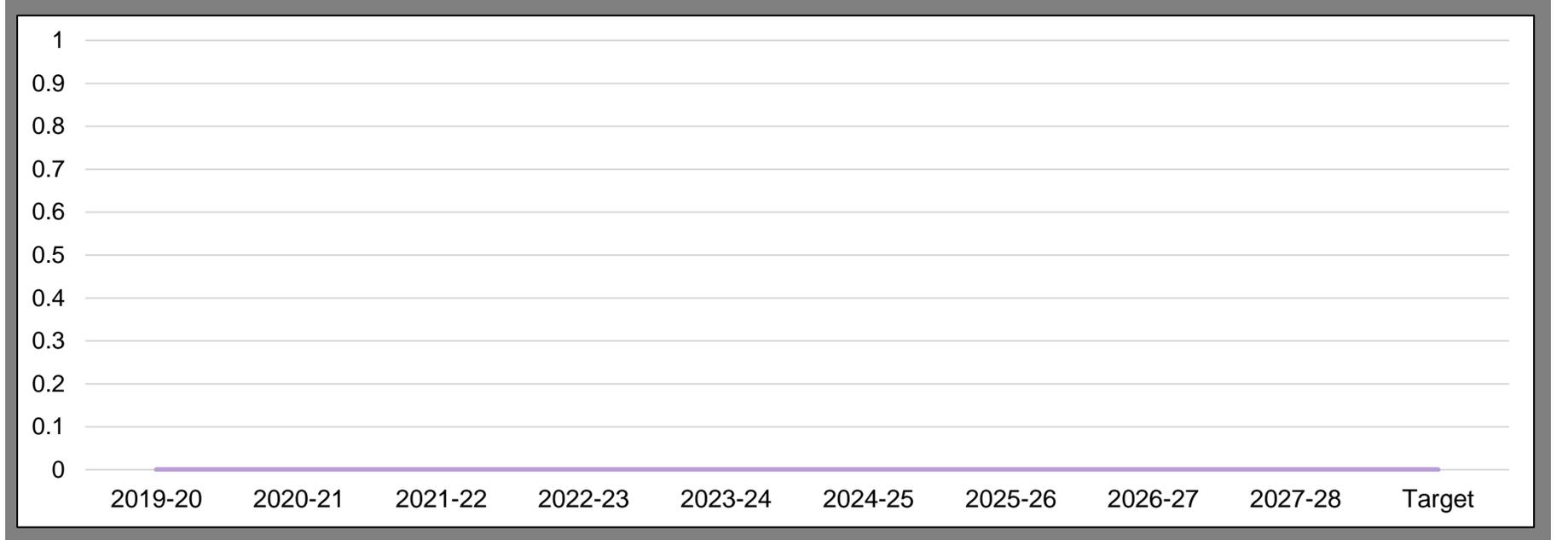
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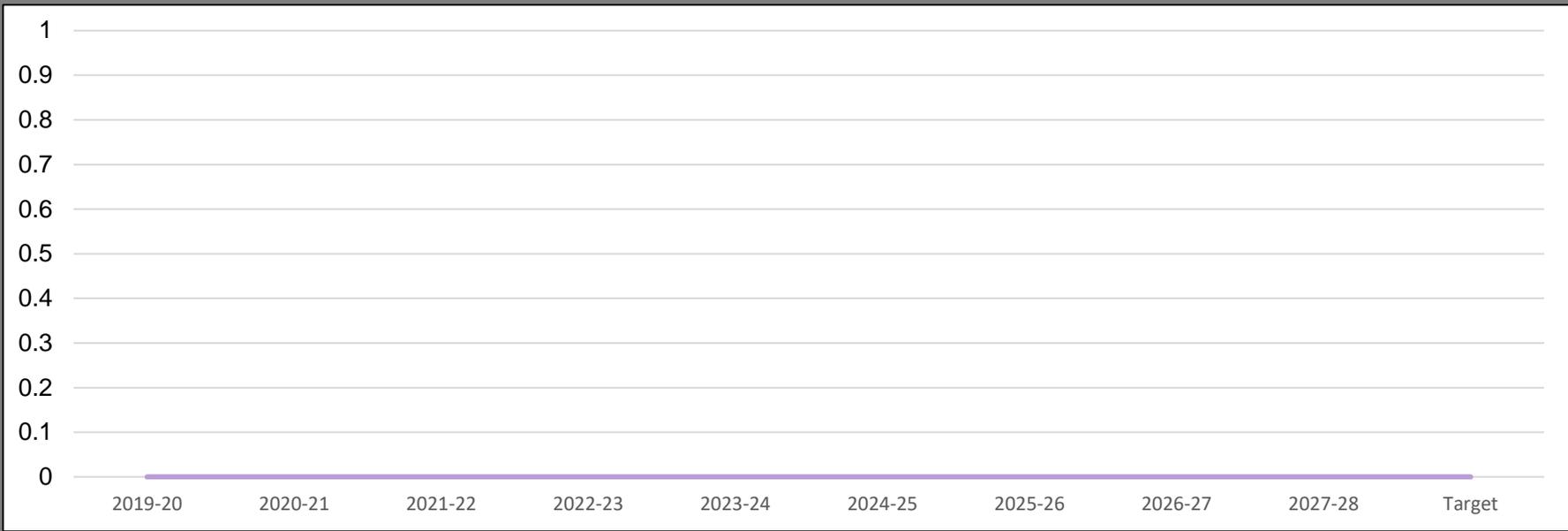
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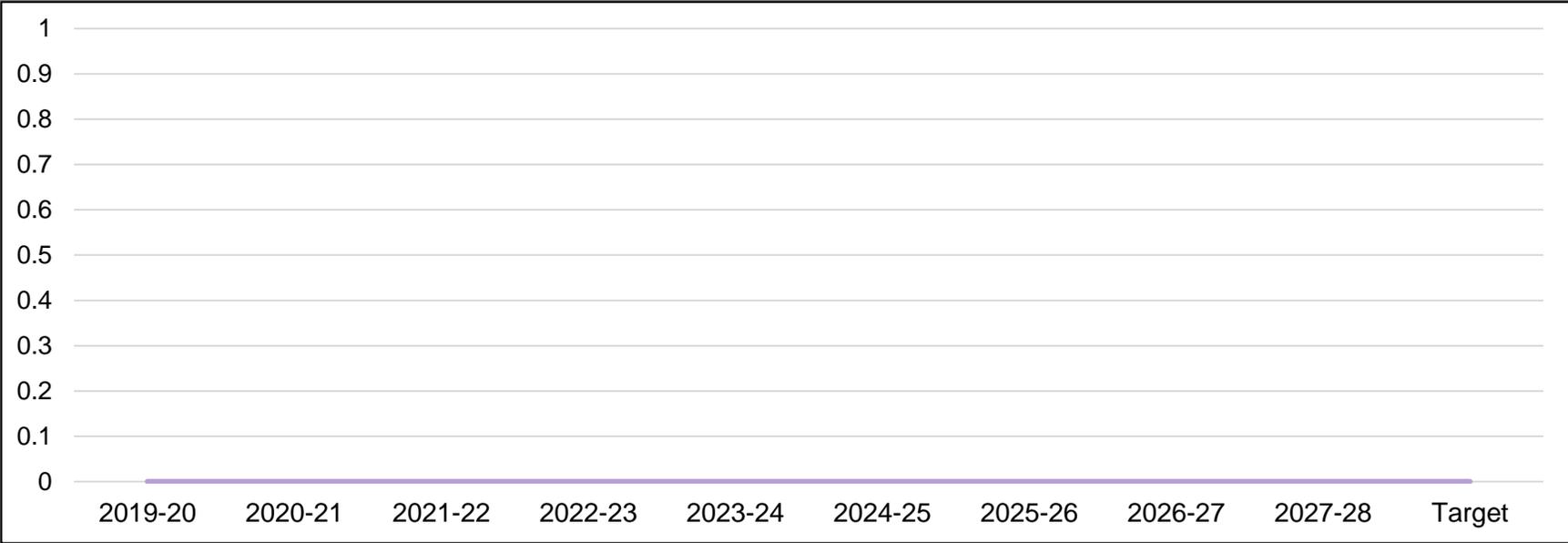




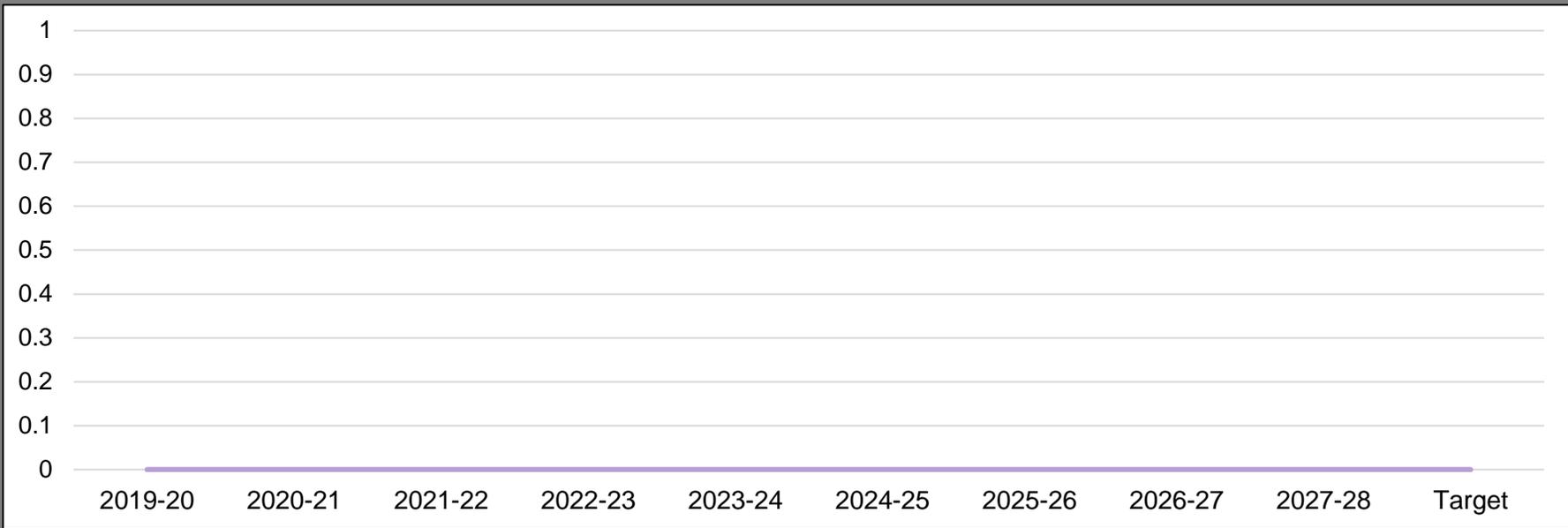




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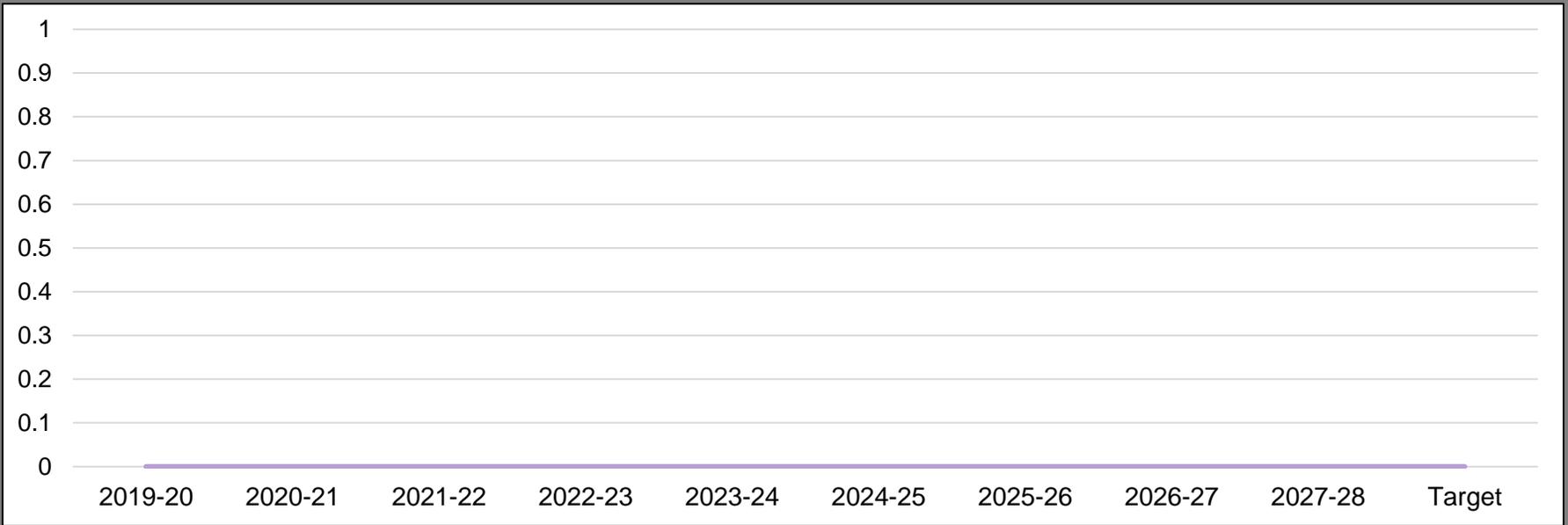


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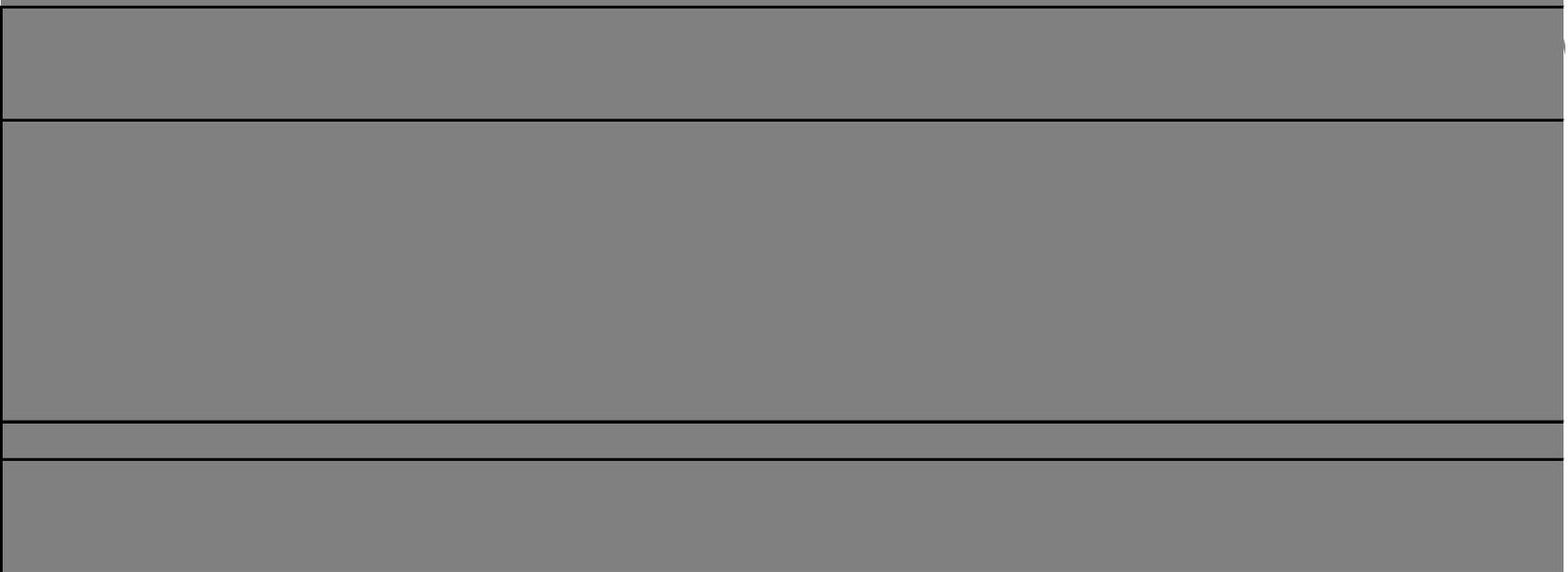
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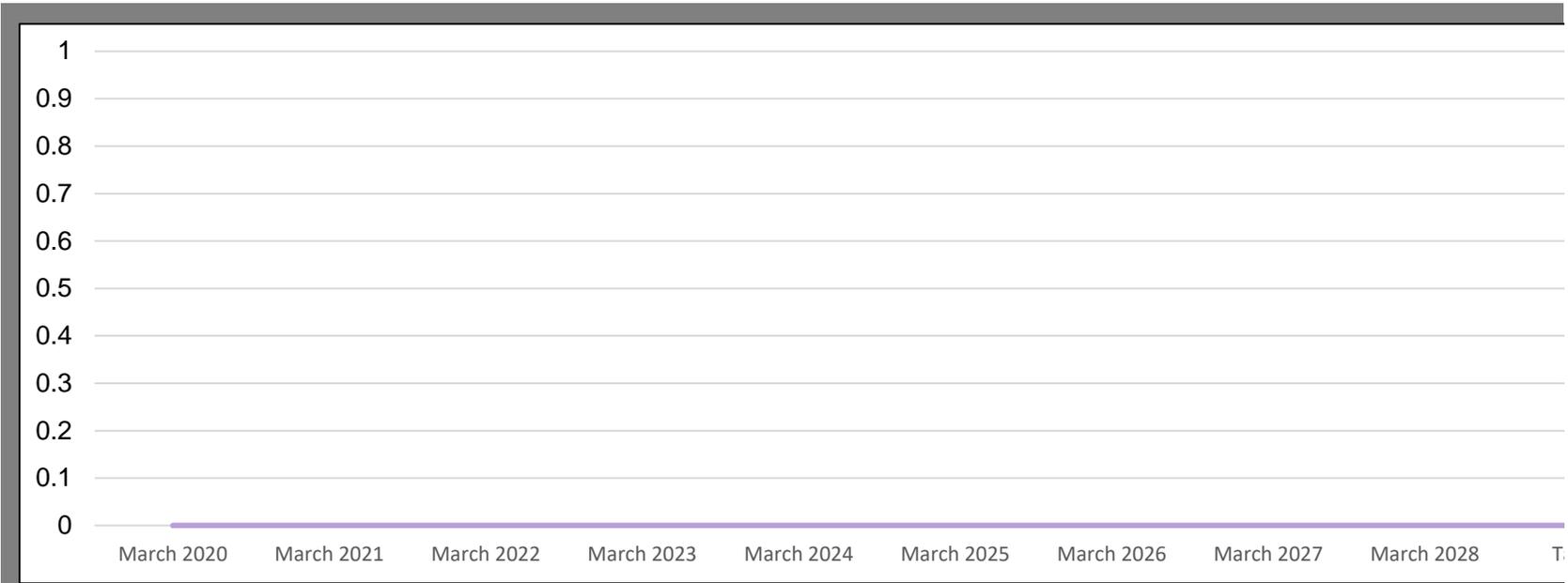












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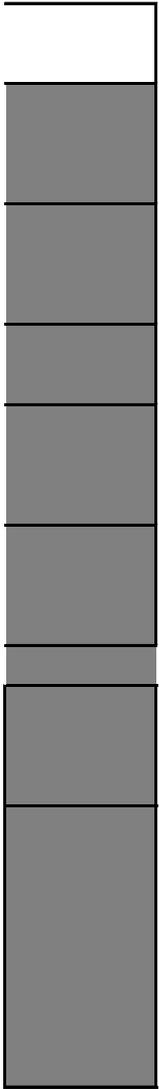






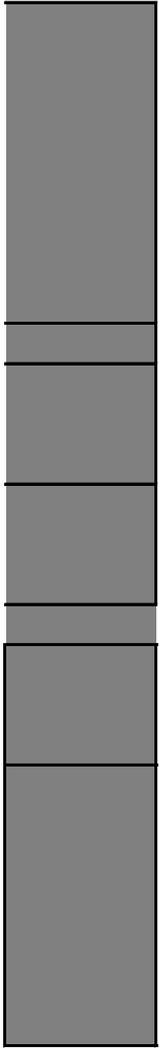






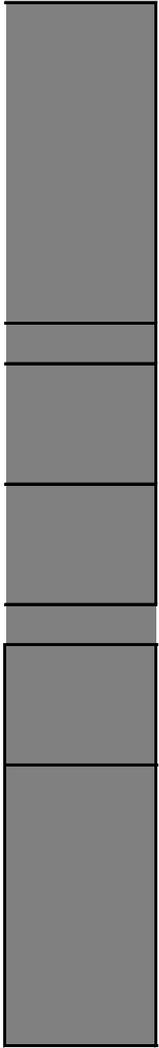


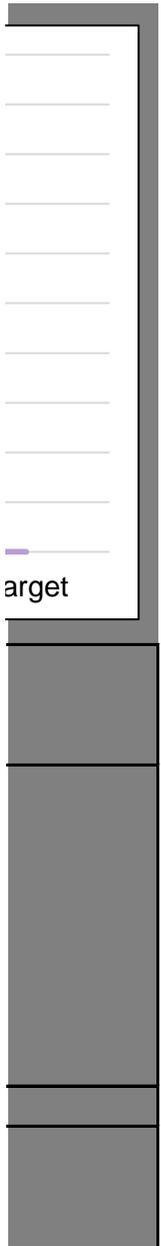






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COMMUNITY HOMELESSNESS REPORT SUMMARY

District of Nipissing, Ontario

2021-2022

Collaboration between Indigenous and Non-Indigenous Partners

Specific to the implementation of Coordinated Access and an HMIS, has there been collaboration between the Designated Community (DC) Community Entity (CE) and local Indigenous organizations?

Yes

Describe how this collaboration was done and how it affected the implementation of Coordinated Access and/or the HMIS. How will it be strengthened in the future?

The District's coordinated access service system - Coordinated Access Nipissing (CAN) has sought partnerships with community agencies to ensure a collaborative approach was taken to implementation. Among these partners are the North Bay Indigenous Friendship Centre (NBIFC) and Nipissing First Nation True Self program. These agencies have been involved with all decisions surrounding the development and implementation of CAN, HIFIS 4.0, and the most recent PiT count which provided data for the launch of the District's first operational By-Name List. It is the full intentions of the CE to continue these partnerships with Indigenous agencies to ensure that all housing and homelessness policies and protocols are considerate of Indigenous practices.

Specific to the implementation of Coordinated Access and an HMIS, has there been collaboration between the DC CE and the Indigenous Homelessness (IH) CE and/or Community Advisory Board (CAB), where applicable?

Not applicable

Large grey rectangular area, likely a placeholder for a response or a redacted section.

<p>With respect to the completion of the Community Homelessness Report (CHR), was there collaboration between local Indigenous and non-Indigenous organizations and, where applicable, the IH CE and/or CAB?</p>	<p>Yes</p>
<p>Describe when this collaboration occurred and what parts of the CHR were informed by these efforts.</p>	
<p>The Community Homelessness Report (CHR) was completed with the collaboration of the Nipissing District Housing and Homelessness Partnership (NDHHP) - or otherwise know as our Community Advisory Board (CAB). The Community Entity (CE) completed the first draft of the CHR which was then sent to the CAB for review and edits.</p>	
<p>Does your community have a separate IH CAB?</p>	<p>No</p>
<p></p>	
<p></p>	
<p></p>	

Coordinated Access and Homelessness Management Information System (HMIS) Self-Assessment

Summary Tables

The table below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements for Coordinated Access and an HMIS.

	Met	Started	Not Yet Started
Number of minimum requirements	13	5	0

The table below shows the percentage of minimum requirements completed for each core Coordinated Access component.

Governance	HMIS	Access Points to Service	Triage and Assessment	Coordinated Access Resource Inventory	Vacancy Matching and Referral
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100%	100%	67%	100%	67%	0%
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Summary Comment
<p>Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements? In particular, please include an update about your community's efforts to set-up, sustain and/or improve the Coordinated Access system and use of an HMIS.</p>
<p>The agencies affiliated with Coordinated Access Nipissing have collaboratively worked to implement the Homeless Individuals and Families Information System (HIFIS) across the District. Through a series of group meetings and 1:1 sessions, we have been able to design and implement a Coordinated Access Nipissing (CAN) Data Sharing Agreement, followed by the training and implementation of HIFIS 4.0. This group has been able to develop a unique prioritization tool that will be used to triage clients more efficiently to adequate services and supports based on their housing needs. A list of housing and homelessness resources has been developed, and is currently being updated to be more comprehensive of the Nipissing District.</p>

Outcomes-Based Approach Self-Assessment

Where does data for the List come from?

- Excel
- HIFIS
- Other HMIS
- Other data source(s)
- Not applicable – Do not have a List yet

Please describe the other data source(s):

Referrals from third-party agencies

In the future, will data from the community's HMIS (either HIFIS or an existing, equivalent system) be used to get data for the List?	Yes
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Optional question: How does data from the List compare to other community-level data sources that are considered reliable? This is an optional follow-up question for communities that have completed the "CHR Community-Level Data Comparisons".

Since Coordinated Access Nipissing (CAN) is still in the process of being fully implemented, some affiliated agencies are still aligning their internal processes and training their staff to use HIFIS 4.0. Due to this, some clients may be identified in agency client bases, but have yet to be added to HIFIS 4.0 and the By-Name List as a result. Once all CAN partner agencies have aligned their internal processes and are actively using HIFIS 4.0 on a daily basis, the disparities will cease to exist.

Summary Table

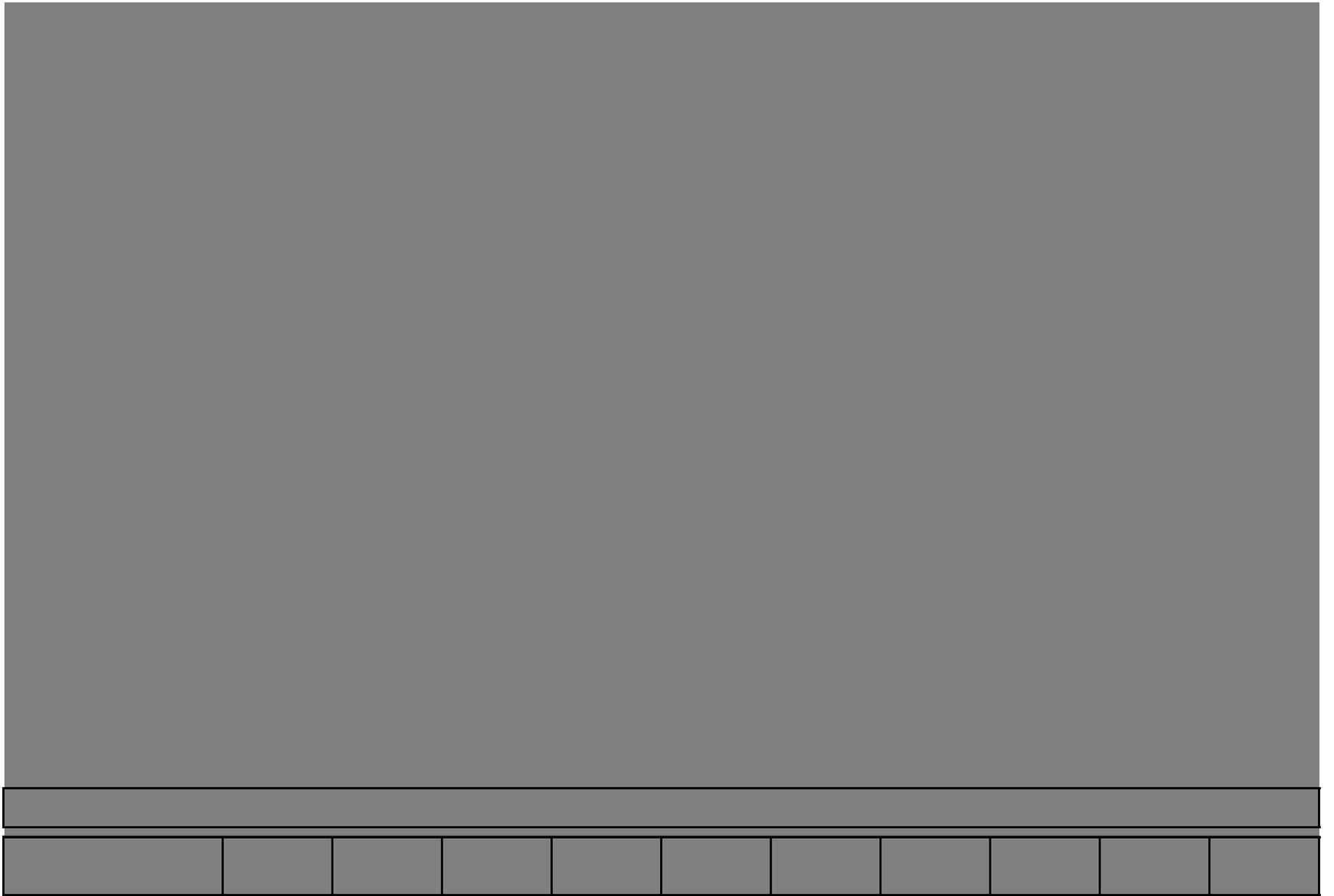
The table below provides a summary of the work your community has done so far to transition to an outcomes-based approach under Reaching Home.

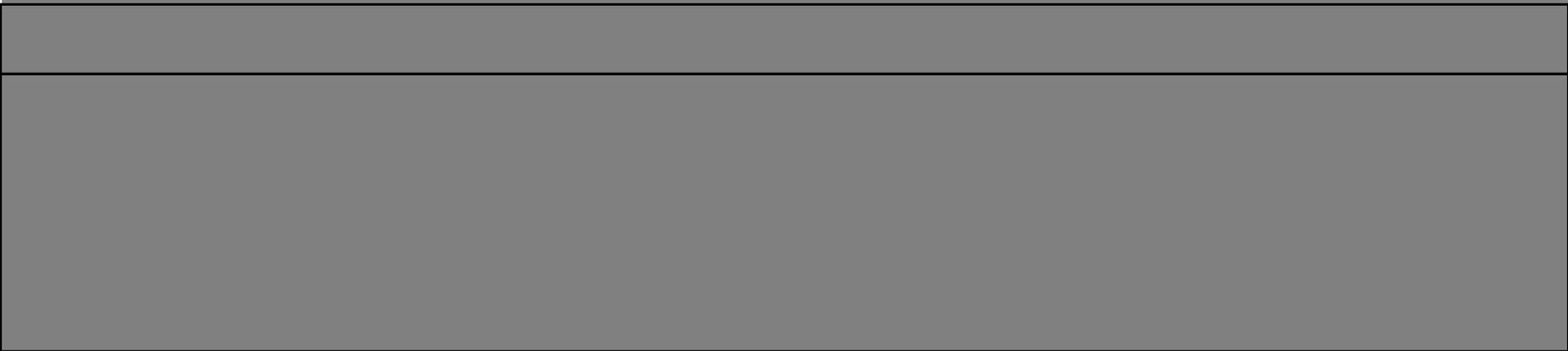
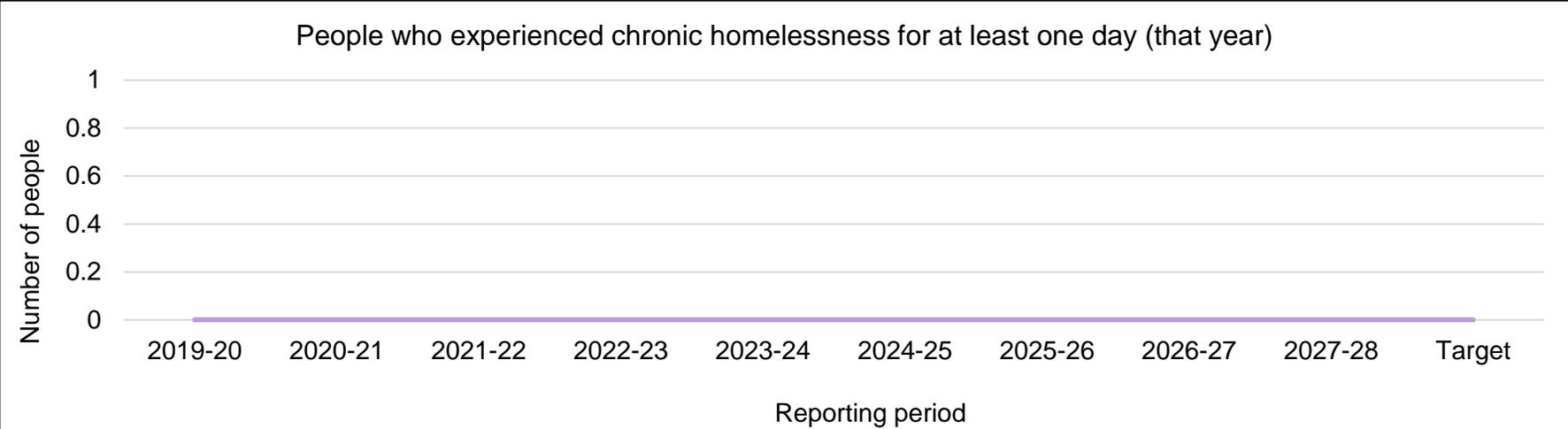
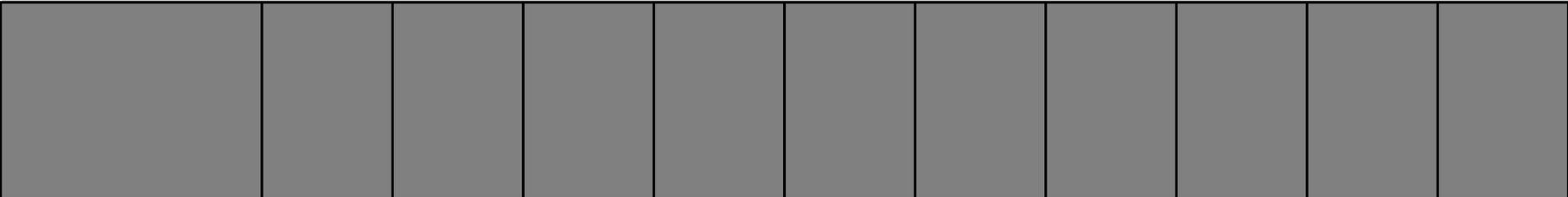
Step 1: Has a List	Step 2: Has a real-time List	Step 3: Has a comprehensive List	Step 4:	
			Can report annual outcome data (mandatory)	Can report monthly outcome data (optional)

Yes	Yes	Not yet	Not yet	Yes
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Summary Comment
Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to transition to an outcomes-based approach under Reaching Home?
The District of Nipissing's first operational By-Name List (BNL) was created from our 2021 Point-in-Time (PiT) count in October. This PiT count was planned and conducted by the District's community partner agencies that frequently provide housing and homelessness services and supports to at-risk or homeless individuals and families. This event successfully added 167 individuals to the BNL. Since that time, the community partner agencies have collaboratively designed and implemented a new coordinated access service system called 'Coordinated Access Nipissing (CAN)'. This service system allows CAN agencies to use the BNL and HIFIS 4.0 to match eligible clients to appropriate services and supports in a streamlined way that was previously not available. Each week, front-line staff hold Case Conferencing meetings to focus on individual client scenarios and collectively decide how to best assist them in reaching their housing goals. At the same time, client profiles are continuously being added and updated to the HIFIS 4.0 database which allows the BNL Coordinator to update the Excel version of the BNL.
Community-Level Core Outcomes – Annual Data Reporting

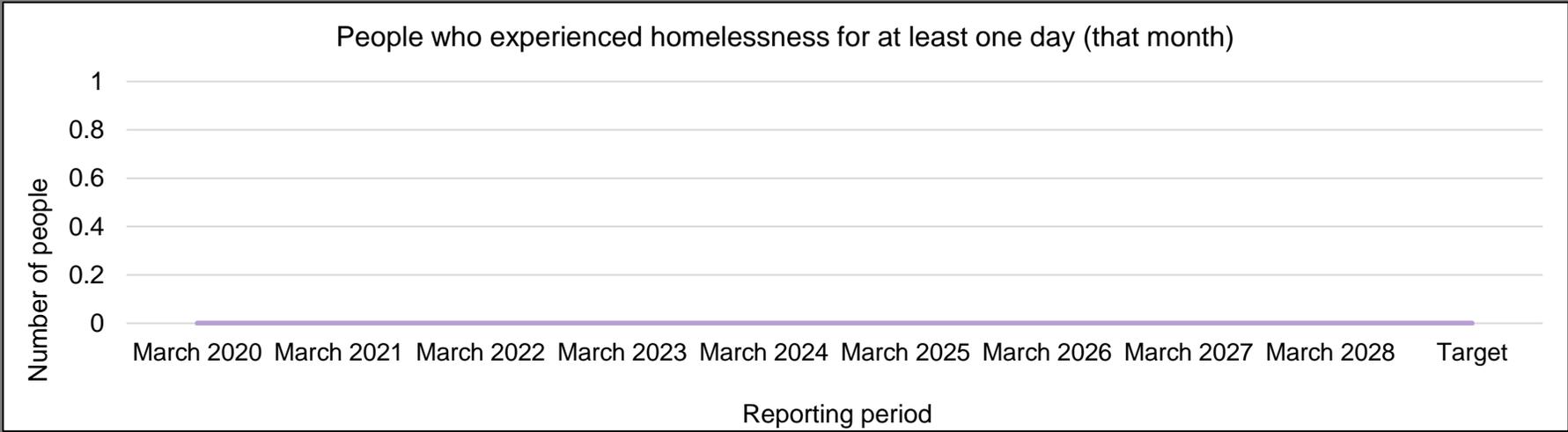
Based on the information provided in the Community Homelessness Report, the community does not have to report annual community-level outcomes for the reporting period.

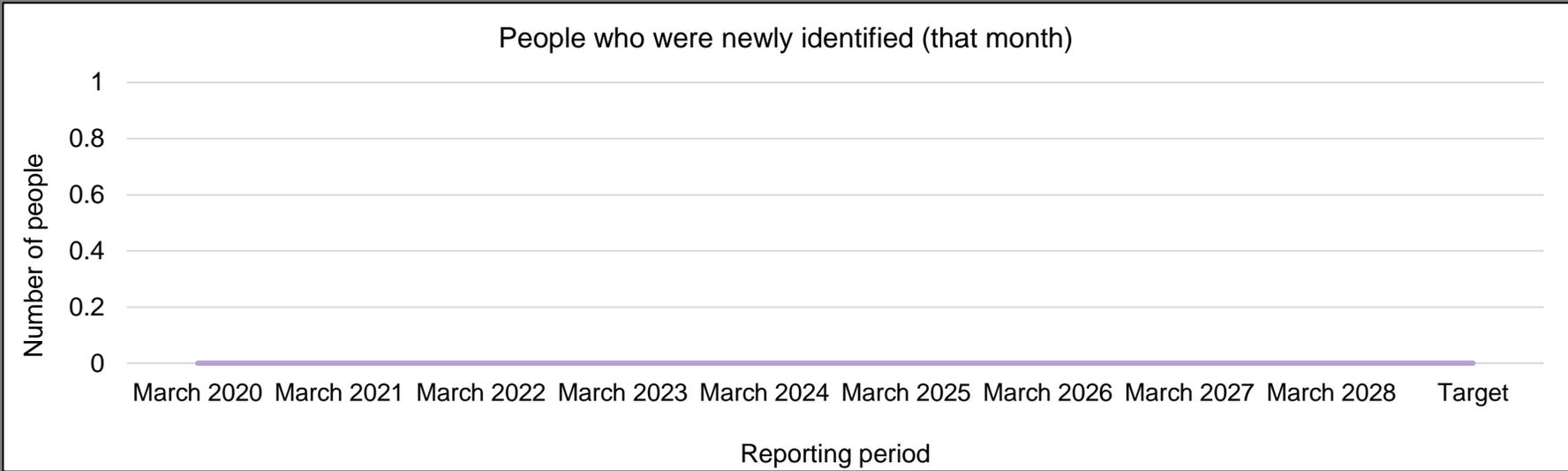


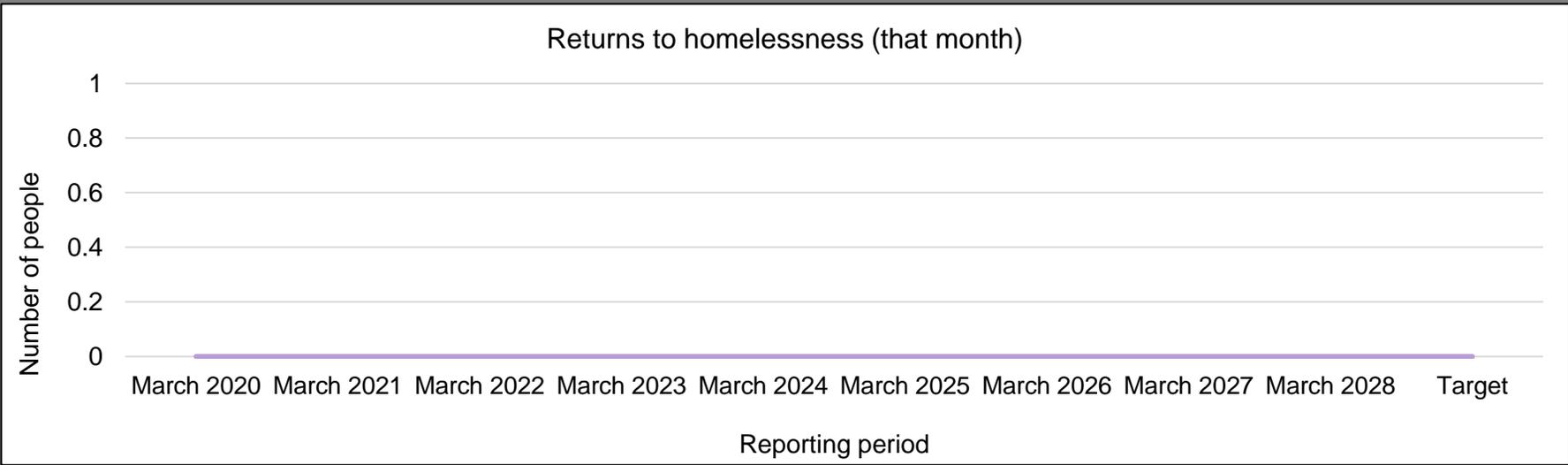


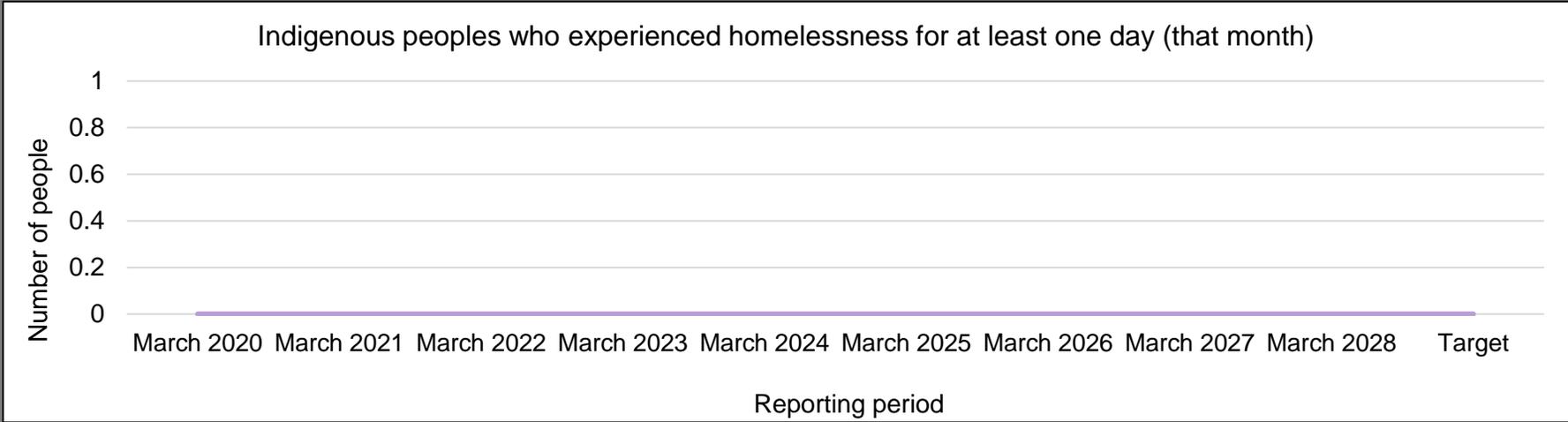
Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level outcomes for the reporting period.

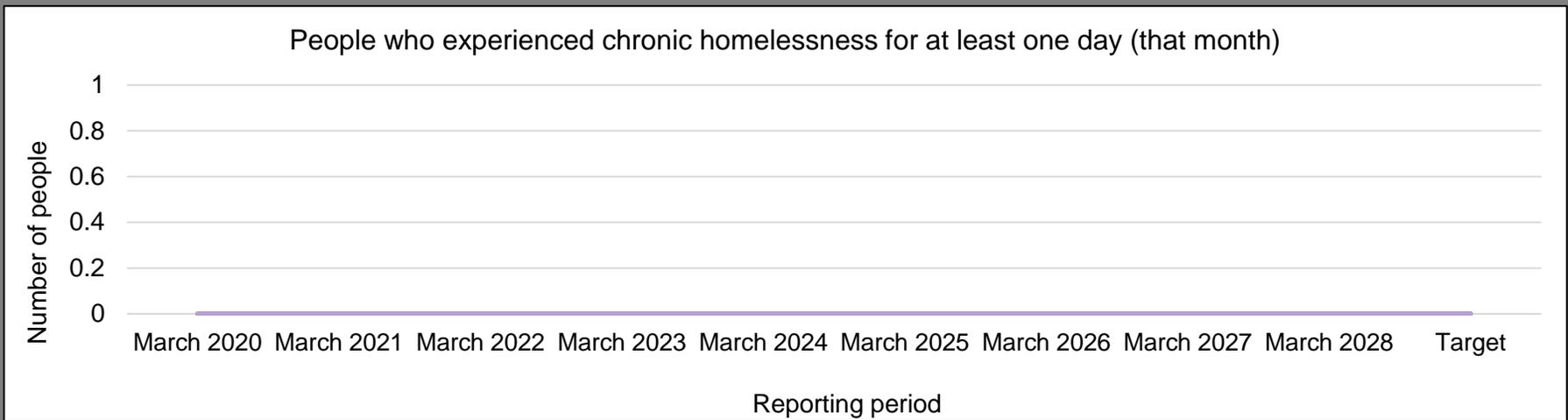












Designated Community – Community Advisory Board

Note: You may list more than one name or organization for each sector. ESDC will not sell, distribute, trade or transfer your information to other government departments, businesses, institutions, organizations or individuals outside ESDC for any other purposes, unless required by law.

Sector	Community Advisory Board Member(s)
Service Canada (Ex-Officio Member)	Glenn Budgell - Service Canada
Provincial/Territorial government	Amanda Etches - North Bay Jail Kathleen Eveson - DNSSAB
Local/Municipal government	Francine Desormeau - Township of Mattawa
Indigenous peoples and organizations	Becky Mathies - North Bay Indigenous Friendship Centre Donna Forget - Nipissing First Nation True Self
Veterans Affairs Canada or veterans serving organizations	Sherry Culling - Legion Services Bureau Stephanie Watkinson - The Salvation Army
Organizations serving women/families fleeing violence	Kathleen Jodouin - Victims Services Nipissing District Glenna Byers - Mattawa Women's Resource Centre Sue Rinneard - Crisis Centre North Bay Donna Forget - Nipissing First Nation True Self
Youth and/or youth serving organizations (including Child Welfare Agencies)	Sue Rinneard - Crisis Centre North Bay Sue Lachance - Big Brothers Big Sisters
Organizations serving seniors	Sue Rinneard - Crisis Centre North Bay Karrie Lepoudre - Canadian Red Cross
Newcomer serving organizations	
Health organizations, including hospitals and other public institutions, and organizations focused on mental health and addictions	Chris Gerus - North Bay Nurse Practitioner Led Clinic Tawnia Healy - North Bay Parry Sound District Health Unit Chris Wyness - CMHA North Bay and District Carla Watson - North Bay Regional Health Centre Patricia Byers - North Bay Regional Health Centre Terri McIntosh - North Bay Regional Health Centre Karrie Lepoudre - Canadian Red Cross Saskia Hildebrandt - AIDS Committee North Bay and Area
Individuals with lived experience of homelessness	
Organizations serving individuals experiencing or at risk of homelessness	Sue Rinneard - Crisis Centre North Bay Doug Davidson - Crisis Centre North Bay Dennis Chippa - The Gathering Place North Bay Lana Mitchell - Low Income People Involvement of Nipissing Nicole Millage - Hope Awaits Ministries Lisa Beaudry - Ontario Disability Support Program Shaelyn Savignac - Ontario Disability Support Program Donna Forget - Nipissing First Nation True Self Stephanie Lefreniere - YES Employment
Private sector	
Landlord associations and/or the housing sector	Patricia Marshall - Near North Landlord Association Tracy-Anne Bethune - Nipissing District Housing Corporation (DNSSAB) Dennis Spencer - Nipissing District Housing Corporation (DNSSAB) Jeff Serran - Triple Link Housing
Other	Stuart Bailey - Nipissing Legal Clinic Sean Lougheed - Canadore College

Community Advisory Board Chairs or Co-Chairs (if applicable):

I affirm that the above members of the Community Advisory Board have reviewed the attached Community Homelessness Report and that the majority of Community Advisory Board members approve of its content.

Doug Davidson

Name

DocuSigned by:

 Signature

11/2/2022

Date

Lana Mitchell

Name

DocuSigned by:

 Signature

11/5/2022

Date

Name

Signature

Date

Indigenous Homelessness – Community Advisory Board

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Youth and/or youth serving organizations (including Child Welfare Agencies)	
Organizations serving seniors	
Newcomer serving organizations	
Health organizations, including hospitals and other public institutions, and organizations focused on mental health and addictions	
Individuals with lived experience of homelessness	
Organizations serving individuals experiencing or at risk of homelessness	
Private sector	
Landlord associations and/or the housing sector	
Other	