District of Nipissing Social Services Administration Board

Conseil d'administration des services sociaux du district de Nipissing

DNSSAB IS HIRING!

Supporting Human Services in Our Community

The DNSSAB helps people put an affordable roof over their heads, makes sure ambulances take them to hospital when needed, assists in finding affordable childcare, and is there when a little support can make a world of difference during a difficult time.

BULLETIN NO.: D2026-77
POSITION: Homelessness Outreach and Program Engagement (HOPE) Worker

SALARY: $56,637.33 to $67,641.05
LOCATION: North Bay, ON
DURATION: Temporary Full-Time (up to 12 months)

The Homelessness Outreach and Program Engagement (HOPE) worker provides outreach and engagement to individuals experiencing homelessness across the Nipissing District. Supports access to housing, health and social services through a client-centered, trauma-informed, housing-first approach. Works collaboratively with internal teams, community partners, and the Community Paramedicine Program to promote stability and well-being in community and office setting. This role requires the ability to perform outreach duties in outdoor environments, in all weather conditions, and travel across varied terrain, for extended periods.

Qualifications:

- Post-secondary education in a related field or equivalent combination of education and experience;
- Minimum 2 years experience supporting individuals with complex challenges (e.g., trauma, mental health, addiction, poverty);
- Knowledge of client-centred, trauma-informed mental health and addictions practices;
- Strong understanding of community resources and service systems;
- Ability to work independently and collaboratively in community-based settings;
- Strong communication, conflict resolution, and professional boundary-setting skills;
- Detail-oriented with strong observation and assessment abilities;
- Proficiency with Microsoft Office Suite; working knowledge of HIFIS is an asset;
- Lived experience, peer support experience, and experience working with Indigenous communities are assets;
- First Aid and CPR certificate;
- Fluently bilingual, in French and English, is considered an asset;
- Valid Ontario Driver's Licence, access to a vehicle, and ability to travel throughout the Nipissing District.

Contract Employees Enjoy:

- **OMERS Pension Plan (Non-Full Time Employees)**
- **Union Affiliation CUPE 4720-01**
- **Employee Assistance Program**
- **Wellness Activities Annual Staff**
- **Development Day Long-Service & Retirement Recognition**
- **A Psychologically Safe Workspace**
- **The Right to Disconnect**
- **Commitment to Diversity & Inclusion**
- **Business Casual Dress Code**

Must be legally eligible to work in Canada. Police Record Check within three (3) months is a requirement.

This position is for a new vacancy. Applicants must submit a current resume with a cover letter to the Human Resources Department by email at jobs@dnssab.ca indicating how their qualifications meet the requirements specified in the bulletin. Please ensure to indicate the bulletin number and position title for the specified posting you are applying for. Applications for the above position will be accepted up to 4:30pm, Thursday, November 26, 2026.

DNSSAB is an equal opportunity employer. In accordance with DNSSAB's Accessibility Policy, accommodations will be provided in all parts of the hiring process. We thank all applicants for their interest. An acknowledgement will be sent only to those candidates who will be interviewed. Applicants are encouraged to make their needs known to Human Resources in advance. DNSSAB does not use artificial intelligence or automated decision-making tools at any stage of recruitment.